



EXPORTED PRODUCT LIMITED WARRANTY

for PGT windows and doors installed outside of the United States

IMPORTANT: Read this document carefully as it provides remedies, affects legal rights, and includes other important information.

This Warranty provides the exclusive coverage for windows and doors manufactured by PGT Industries, Inc. ("PGT"), sold after September 1, 2026, and installed in locations other than the continental United States or Hawaii ("Product").

Who is Covered. This Warranty is provided to the first purchaser of a newly constructed dwelling with Product installed or the owner an existing dwelling at the time replacement Product is installed ("Owner"). This Warranty cannot be transferred or assigned to subsequent owners or any other party.

What is Covered & For How Long. Upon notice of a claim by the Owner received during the warranty period and per the terms stated herein ("Claim"), PGT warrants that it will offer replacement parts for the Product ("Remedy") to address the conditions below provided that PGT determines the condition exists, arose during the coverage period, resulted solely from PGT's original manufacturing process or materials, and is not otherwise excluded by these terms. The coverage periods described below start on the date of first Product delivery by PGT ("Delivery Date").

Frame & Panel Material. For 5 years, PGT will offer a Remedy to address excessive blistering, chipping, cracking, peeling, corroding or pitting of the frame or panel material affecting normal use and operation of the Product.

Insulated Glass Units ("IGU"). For 5 years, PGT will offer a Remedy to address (1) a material obstruction of vision through the glass due to accumulation of dust, moisture or chemical outgassing on an internal surface of the IGU (standard, laminated or impact glass); (2) delamination in a laminated or impact IGU; or (3) a nonconformity in material or workmanship of blinds between the glass or simulated divided lites causing a material obstruction of vision through an IGU. For 1 year, PGT will offer a Remedy for to address a stress crack.

Frame & Panel Finishes. For 5 years, PGT will offer a Remedy to address (1) excessive peeling, checking, cracking, chalking, fading or color change in an aluminum painted or powdercoat finish or (2) nonuniform or nongradual color change, or excessive cracking, pitting, warping, chipping, feeling, blistering or corrosion in a vinyl Capstock finish for 5 years.

Components. For 5 years, PGT will offer a Remedy to address a nonconformity in material or workmanship of hardware affecting normal use and operation of Product. For 1 year, PGT will offer a Remedy to address a nonconformity in material or workmanship affecting normal use and operation of weatherstripping or screens.

Owner is responsible for any and all labor and inspection costs, and any and all shipping, handling, transfer, insurance, and transport costs. Parts are shipped to PGT's dealer or distributor.

Warranty Claim Process. PGT shall have no obligation under this Warranty without prior notice as provided herein. Contact your PGT distributor, dealer, or exporter to submit a Claim. Owner must submit a Claim during the coverage period and within 30 days of discovering the perceived condition. Notice must include contact information; original PGT invoice or purchase order describing the Product; a description of the issue; and photographs. PGT will investigate and respond in a timely manner per the terms of this Warranty. PGT has no obligation to provide any Remedy under this Warranty until a complete claim is submitted.

Replacement parts may not be an aesthetic match to the original. PGT reserves the right to discontinue or modify its products. When that occurs, PGT will substitute parts or products it deems to be of equal value or quality. If unable to provide a Remedy, at its sole option, PGT may elect to refund the PGT-invoiced purchase price of the affected Product in full satisfaction of its obligations under this Warranty.

What is Not Covered. A Remedy will not be provided for nonconformities, damage, or conditions caused in whole or part by:

- installation; an application or configuration exceeding the capacity of the Product design or in violation of applicable codes, plans, specifications, or good building practices; jobsite or trades; mishandling or storage of Product; failure to properly incorporate the Product into the building envelope; installation in inappropriate openings; building settlement or failure of walls or foundations; or off-site construction, lifting or transportation of preassembled walls or units; failure to notify PGT of a condition that should have been reported upon initial delivery of the Product.
- normal wear and tear, aging, normal weathering, corrosion or otherwise abnormal environments; lack of product maintenance, misuse or abuse; lack of use of operable Product (panels should be opened and closed monthly); interior moisture or condensation; or insect intrusion around or through Product. "Normal weathering" includes the gradual fading, chalking, or darkening of any colored surface as well as tarnish, corrosion, oxidization or discoloration of hardware finishes or component parts.
- glass breakage (other than stress cracks occurring within 1 year); glass blemishes, scratches or other imperfections allowable for Quality 3 flat glass per ASTM C 1036, heat treated flat glass per ASTM C 1048, and laminated architectural flat glass per ASTM C 1172; reflection of heat (e.g. sunlight) off the Product; or minor curvature of a glass panel or insulated glass unit.

- alterations or modifications of the Product, including reinstallation or the application of tints, films, sealant, caulk or paint finishes; field assembly or fabrication of Product; installation of security systems or window coverings; environmental or applied elements that exceed the tolerances of the Product or its components' performance ratings; water intrusion caused by wind-driven rain due to high wind events; or aluminum components having direct contact with concrete, steel, or copper treated wood (e.g. Alkaline Copper Quaternary).
- any application of force or materials, including power washing or the use of harsh chemicals such as brick wash, acids, salts, abrasive cleaners, or solvents; acts of nature; vandalism, riot or civil disorder; or any other condition or cause beyond PGT's control.

Caulking. Caulking or sealants between the Product and exterior cladding or trim is not part of the Product and is not covered by this Warranty. It is a maintenance item that is the responsibility of the Owner.

Certifications/Field Testing. Many PGT products are tested in accordance with procedures established by TAS, NAFS and NFRC. These tests measure the performance of sample products in a laboratory setting. PGT manufactures its products using the methods and materials used in fabrication of the tested product, however, products involve a range of tolerances that can cause unique variance with tested values. Installation and in-field evaluation of a product can affect test results as well. For these reasons, PGT does not warrant its test results or certifications. PGT's Field Testing Policy provides further details on its position regarding field testing. PGT is not responsible for determining the suitability of its products for surrounding building components or wall design.

Thermal. The thermal performance of some product is enhanced by inserting gas into the inner space of the IGU. Given the nature of these gases and technology used to manage them, PGT does not warrant specific gas retention or fill levels and performance variation may occur.

Window Safety. Screens on PGT products are not intended to provide security or for the retention of persons or objects. Fall prevention devices are available from PGT or others and can be installed on windows to help lessen the risk of accidental falls if used properly.

DISCLAIMERS & LIMITATION OF REMEDIES AND ACTIONS. This Warranty provides the sole and exclusive remedies for the Product and Owner waives any other claim regardless of legal theory. PGT makes no warranty for the Product beyond this writing and disclaims any conduct or mockup apart from these terms. **ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. PGT WILL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES.** PGT's liability will not exceed the price of the affected Product. PGT makes no representation regarding the useful life of its Product. Some state laws may not allow disclaimers on implied warranties or exclusions of incidental and consequential damages, so these limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

THE PROVISIONS OF THE UNITED NATIONS CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS ARE DISCLAIMED AND SHALL NOT APPLY TO THIS WARRANTY. The provisions of this Warranty shall be construed and interpreted in accordance with the laws of the State of Florida, without regard to principle of conflicts of law. Venue for any action brought with respect to any claims arising out of this Warranty shall be brought exclusively in Sarasota County, Florida, USA.

PGT AND OWNER AGREE THAT EACH CLAIMED CONDITION FOR WHICH RELIEF MAY BE AVAILABLE UNDER THESE TERMS AND PGT'S RESPONSE OR REMEDY TO ANY CLAIM IS UNIQUE AND ISOLATED. ANY LEGAL ACTION ARISING IN CONNECTION WITH THIS WARRANTY SHALL ONLY BE ASSERTED BY A CURRENT OWNER ON AN INDIVIDUAL BASIS AND NOT THROUGH REPRESENTATIVE OR CLASS ACTION PROCEEDING. FURTHER, PGT AND OWNER WAIVE ANY RIGHT TO RECOVER ATTORNEY FEES RELATED TO ANY PROCEEDING INVOLVING A BREACH OF WARRANTY CLAIM.

Any Remedy offered by PGT does not create a new warranty, nor does it extend, revive or otherwise modify the terms of this Warranty. This Warranty may only be modified by a writing signed by an authorized director of PGT. If any term of this Warranty is deemed invalid or unenforceable in a judicial proceeding that term shall be severed, while all other terms shall remain in full force and effect.

PGT's Care and Maintenance Instructions, Field Testing Policy, and product documents are available at www.PGTWindows.com.